

Frequently Asked Questions

What is Urgent Care?

We are a center that specializes in the treatment of minor illnesses and injuries for patient's ages two years and up. It is a quick and convenient alternative when you are unable to schedule an appointment with your primary care doctor.

Is an appointment necessary?

Appointments are available but not necessary. We welcome walk in patients. For an appointment, call 414-8101 or you can e-mail urgentcare@usouthal.edu.

How long will I have to wait?

Our goal is that your entire visit should take less than one hour.

Who will provide care for me?

University Urgent Care is staffed by Nurse Practitioners and by Family Medicine physicians.

Where is University Urgent Care?

University Urgent Care is located on the first floor of Research and Technology Park Building III (Formerly the Health Services Building) on the campus of the University of South Alabama.

What are your hours of operation?

We are open Monday – Friday, from 8:00 am to 5:00 pm.

Who can be seen at University Urgent Care?

We serve the entire Mobile community ages two years old and older. We are especially convenient for employees and dependents of the University of South Alabama and for USA Research and Technology Park employees and dependents.

What if I have a more serious health condition?

For illnesses or injuries that are beyond the scope of University Urgent Care, we will help facilitate an appointment with a physician who is a member of the USA Physicians Group. Life threatening conditions will be transferred to USA Medical Center or USA Children's and Women's Hospital.

What type of insurances do you accept?

We currently accept Blue Cross Blue Shield and United Healthcare. We will bill your insurance for you and your normal copay will apply.