Dear Students,

Thank you for your patience as we work diligently to best accommodate and support the USA community during this time of transition and uncertainty. We recognize that the response to coronavirus (COVID-19) creates hardship, but please know that we will do everything possible to continue to support your success.

Please keep the items below in mind:

- Campus access is limited to essential personnel until further notice. All academic and non-academic buildings are closed, including Marx Library and the Student Center.

- Watch your Jag email. Just like classes, student services, campus resources, and many organizations are all working online. Your Jag email is our primary point of contact for supporting your ongoing work at USA.

- Visit the university webpage, and homepages for your department and other offices. Current information should be available through both email and on webpages.

- We understand that these changes can increase stress and anxiety. Counseling and Testing is continuing to offer virtual appointments and provides extensive online resources for downloading and viewing [https://www.southalabama.edu/departments/counseling/](https://www.southalabama.edu/departments/counseling/)

Finally, our One Stop/South CARES team is working to support students displaced or impacted by programming adjustments in light of the COVID-19 public health threat. Information regarding academic, financial, and campus resources can be found by accessing our One Stop/South CARES webpage.

Many university offices will be operating with staff working from home to protect their health and safety as well, but all offices remain functional as we are dedicated to the continuation of serving our students. If you have trouble accessing the One Stop/South Cares webpage please call our team at (251) 341-4USA or email onestop@southalabama.edu for assistance.
We understand that this situation will cause some consternation and anxiety, but we assure you that we will, as a USA community, make it through this challenging time. Although this is a fluid and sometimes rapidly changing situation, please know that your safety and well-being are at the forefront of our thoughts and actions.

Please stay tuned and stay healthy.