

Buttons 11-13 and 17-27 can be Speed Dial keys or DSS keys. Speed Dial keys are for one-touch dialing of a phone number or PIN Code. DSS keys allow you to see if a line is being used and also gives you the ability to transfer to the given phone by pressing a button instead of dialing the number. The destination for Call Forward (Key 5) is not user-assignable. It must be set through the Telecommunications Department.

Please email [telecom@usouthal.edu](mailto:telecom@usouthal.edu) with change requests or use the USA Help Desk by typing **USAHELP** in the address bar of Internet Explorer or Firefox. Please state the phone number, line number you want changed and if you want it changed to a Speed Dial key or a DSS Key.



- 01. Speakerphone
- 02. Headset
- 03. Mute
- 04. Redial
- 05. Call Forward

- 06. Call Release
- 07. Voicemail
- 08. Service Menu
- 09. Connect
- 10. Hold

- 11. User Assignable
- 12. User Assignable
- 13. User Assignable
- 14. Main Line Key

- SideCar 17-27. User Assignable
- SideCar 28. Shift Button