Buttons 11-13 and 17-27 can be Speed Dial keys or DSS keys. Speed Dial keys are for one-touch dialing of a phone number or PIN Code. DSS keys allow you to see if a line is being used and also gives you the ability to transfer to the given phone by pressing a button instead of dialing the number. The destination for Call Forward (Key 5) is not user-assignable. It must be set through the Telecommunications Department.

Please email telecom@usouthal.edu with change requests or use the USA Help Desk by typing USAHELP in the address bar of Internet Explorer or Firefox. Please state the phone number, line number you want changed and if you want it changed to a Speed Dial key or a DSS Key.