Software and Cloud Services Purchase/Acquisition Policy

I. Purpose:
The purpose of this policy is to ensure the compatibility, integrity, and security of University data systems.

II. Scope:
This policy applies to the acquisition of institutional software or cloud-based systems by the University of South Alabama.

III. Policy:
Institutional software acquisitions require pre-approval by the Assistant Vice President and Director of Information Technology Services. This approval is required before purchase, contract execution, or implementation of software or cloud services, whether software is purchased or acquired without charge.

Software and/or services (hereafter termed “software”) requiring pre-approval:
• Software which processes or stores any University data, including financial, medical, student, faculty or staff data.
• Software requiring the processing of credit/debit cards and bank information.
• Software requiring integration with other institutional systems (Banner, etc.)
• Software that utilizes data transferred from another institutional system.
• Software which will utilize credentials that are authenticated by an institutional directory service (Active Directory, LDAP, Single Sign On, etc.)
• Software which will be made generally available to students and/or faculty and staff.
• Software which will be made available to the general public as a University-supported program or activity.
• Software for which Computer Services Center (CSC) assistance will be required to install or implement.
• Software for which ongoing support from CSC is required or expected.

IV. Exception to Policy:
Pre-approval by the Assistant Vice President and Director of Information Technology Services is not required for the purchase of commercially available software intended for use on individual workstations (Microsoft Office, Adobe Acrobat, etc.)