Coronavirus (COVID-19) and Your University Benefits

USA Health & Dental Plan (BCBS)

Blue Cross Blue Shield of Alabama

- Medically necessary diagnostic testing for COVID-19 rendered by an in-network reference lab will be covered at 100% of the allowed amount, with no member copay or deductible. If the test is performed in a physician’s office, the standard office copay will apply.

Express Scripts

- Standard refill policies allow members to refill or renew a prescription medication when 25% - 35% of their current prescription is remaining. This policy helps members stay on track with their medication during this time. Maintenance medications should be filled as a 90-day supply at Walgreens or via home delivery through the Express Scripts Pharmacy. For more information, visit the Express Scripts COVID-19 Resource Center at: https://www.express-scripts.com/corporate/coronavirus-resource-center

USA Health & Dental Plan (VIVA Health)

Testing. 100% coverage of FDA-approved lab testing from a participating/in-network reference lab (Labcorp or Quest) as well as the Alabama Department of Public Health on all plans. No deductible, copayment, or coinsurance will apply to the lab test and prior authorization from VIVA HEALTH is not required.

Telehealth. Members can have telehealth visits from any location with any network provider who offers them though their local office. Members also have Teladoc coverage through VIVA HEALTH and can access this benefit with no copayment.

Prescription refills. Members can get early refills of their maintenance medications, if needed. Members are encouraged to secure a 90-day supply of non-specialty maintenance medications. Home delivery from our mail-order pharmacy is available for most medications.

Treatment. If a member tests positive for COVID-19, treatment will be covered just as treatment for other illnesses is covered according to the terms and member cost sharing in your benefit plan.