

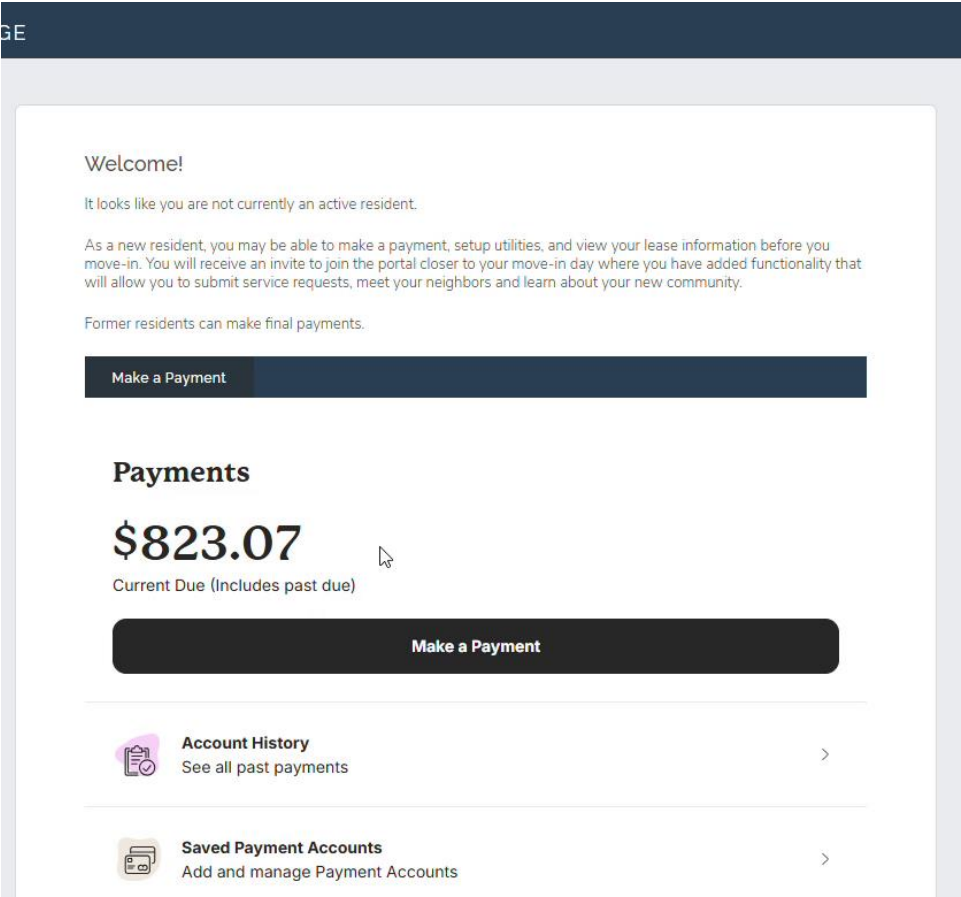
Resident Portal: Account History & Making a Payment

Southpaw Village resident portal (Active Building) — Payments section

Part 1 — Viewing your account history

Step 1. Start on the Payments screen

The Payments screen shows your balance at the top, labeled Current Due (includes past due), with a Make a Payment button beneath it. Below that are two rows: Account History and Saved Payment Accounts.

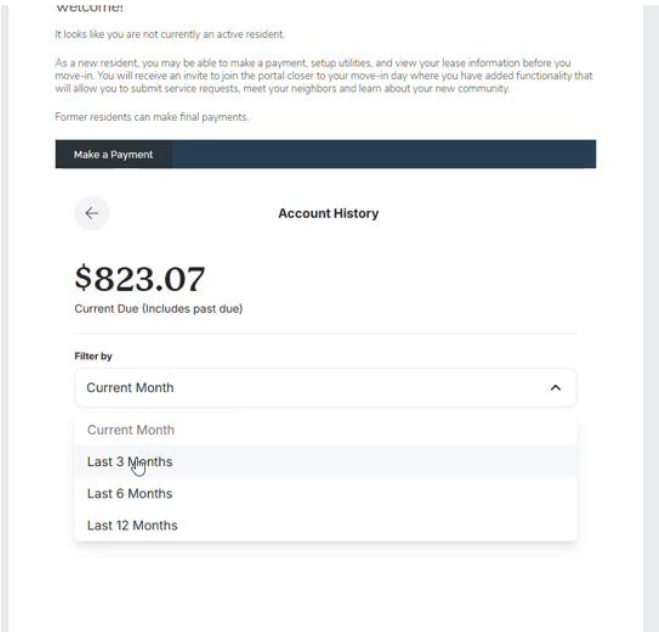


The Payments landing screen.

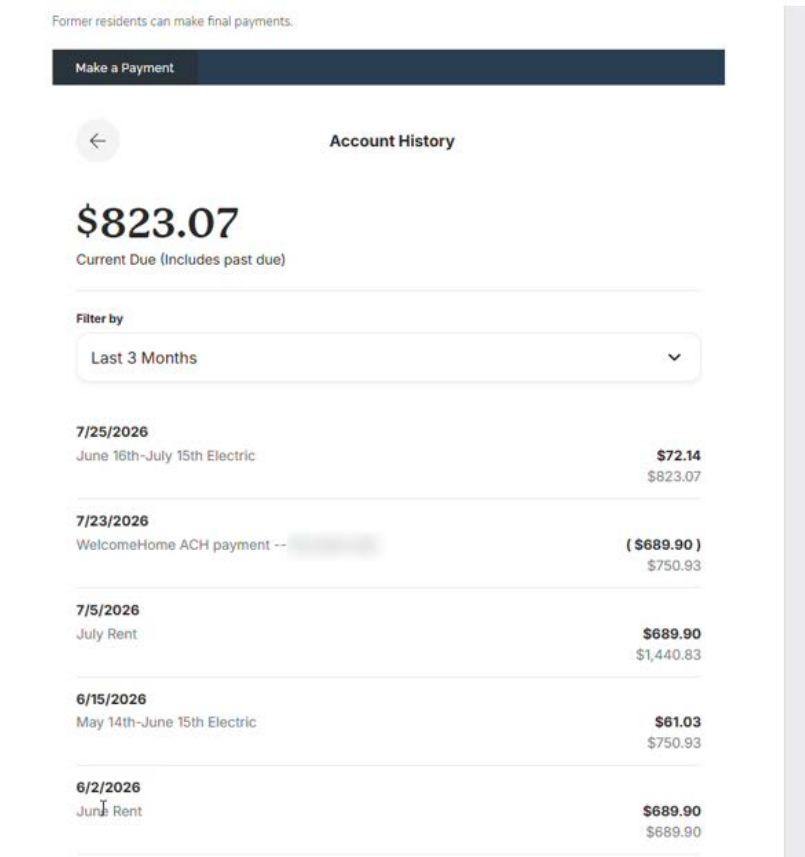
Step 2. Click “Account History”

The panel switches to Account History, with a back arrow at the top left. It opens filtered to Current Month, which in this example shows only a Beginning Balance line.

Step 3. Open the “Filter by” dropdown



Step 4. Select the range you want — for example, “Last 3 Months”



Part 2 — Making a payment

Step 7. Click “Make a Payment” & choose your payment amount

- Current + Past Due — the full balance owed
- Current Due + Prepay Upcoming
- Past Due Only
- Other Amount — a partial or custom payment **(Recommended for monthly payments)**

The screenshot shows a mobile app interface for making a payment. At the top, there is a back arrow and the title "Make a Payment". Below this, the current balance is displayed as "\$823.07" with the text "Current Due (includes past due)" underneath. The "Payment Method" section shows two options: "VISA" and "Checking", with "Checking" being the selected method. The "Payment Amount" section shows a default value of "\$5.00" with a dropdown arrow. Below this, there are four radio button options: "Current + Past Due" (\$823.07), "Current Due + Prepay Upcoming" (\$823.07), "Past Due Only" (\$823.07), and "Other Amount" (selected, with a text input field showing "\$5"). The "Payment Date" is set to "08/24/2026" with a dropdown arrow. The "Security Code" field is labeled "Enter CVV". At the bottom, there is a link for consumer questions, complaints, fraud or suspected fraud, and a "Click Here" link. Finally, there are two buttons: "Cancel" and "Proceed to Confirmation".

← Make a Payment

\$823.07
Current Due (includes past due)

Payment Method: VISA Checking

Payment Amount: \$5.00 ^

☐ Current + Past Due **\$823.07**

☐ Current Due + Prepay Upcoming **\$823.07**

☐ Past Due Only **\$823.07**

☒ Other Amount

Payment Date: ① 08/24/2026 ^

Security Code ①

For consumer questions, complaints, fraud or suspected fraud, please [Click Here](#).