

- Develop a preliminary strategy for messaging and communications flow
- Share the preliminary strategy with the core team
- Refine the strategy and submit it for final approval

Conduct a collaborative workshop with the core team to review insights and brainstorm ideas for messaging, voice, and personality



- Develop and share two creative concepts that bring the strategy to life
- Identify a single creative direction for further exploration and refinement
- Submit the creative direction for final approval
- Develop brand guidelines

University of South Alabama

Brand Evolution Workshop Agenda

June 30, 2015 • 8:00 a.m.–12:00 p.m.

About the workshop -

Today, we'll collaboratively develop the direction for the brand story and creative expression. Through focused discussions and brainstorms, we'll set criteria that will become the creative brief for how the brand will come to life.

- 8:00-8:10 WELCOME AND INTRODUCTIONS Review our objectives for the session 8:10-8:40 STAKEHOLDER INTERVIEWS: WHAT WE HEARD Review what we heard during our conversations and share insights that will influence the USA story 8:40-9:05 PEER AUDIT: WHAT WE SAW Look at USA's competitors and peers to understand how they talk about themselves and what we can learn from them 9:05-9:30 **CLARIFYING THE AUDIENCES** Prioritize the internal and external audiences that USA needs to reach 9:30-10:10 **DEFINING THE KEY MESSAGES** Collaboratively brainstorm the attributes and benefits that will make up the USA brand story BREAK: 10 minutes – 10:20-10:50 COMMUNICATIONS REVIEW Look at USA's current communications to discuss areas of opportunity, and examine some inspirational examples
- **10:50–11:20 DETERMINING THE TONE AND VOICE** Discuss the personality and voice we want to evoke through USA's communications
- 11:20–11:50
 VISUAL EXPLORATION

 Collaboratively review a range of inspiration for visual language, including photography, color palette, typography, and graphic elements
- 11:50–12:00 WRAP-UP AND NEXT STEPS Discuss next steps and timing



UNDERSTANDING - A look on the inside -



What we heard

FINDING NQ 01

IT'S TIME TO LET GO OF THE PAST

USA is a much different university today than it was when it was founded. But old perceptions are still stuck in the minds of alumni, prospective students, and the Mobile community. The conversation needs to shift away from the past, and focus instead on USA's authentic story today.

FINDING NO 02

USA IS READY FOR A RALLYING CRY

The USA community has been working hard to advance the institution: improving facilities, building its research offer, expanding the student experience, and improving the health of people across the Gulf Coast. The problem? Few people off campus know about it. It's high time for a confident, proud story that shows off the university's strengths and connects with its audiences.

FINDING Nº 03

ELEVATING RESEARCH AND ACADEMIC QUALITY

USA's academic strengths go beyond single programs, to the comprehensive range of its education and the fresh, creative approaches that its faculty bring. There's also research, which has a growing impact on the health and economic vitality of the Gulf Coast and its residents. By properly articulating these offers and their benefits, we can elevate their role in the USA story.



FINDING NQ 04

A PLACE TO LEAVE YOUR MARK

Many universities tout their centuries of history and tradition. But one of USA's most unique traits is its youth, which truly excites and inspires the students, faculty, and staff. They can shape traditions, create new teaching methods, and experiment without hearing, "But we've always done it this way." This idea has the potential to be a major differentiator.

FINDING NO.05

IN A WORD: OPPORTUNITY

Whether it's access for first-generation students, applied learning experiences, or waking students up to new possibilities, opportunity is part of the culture at USA. However, the focus is what happens on campus—there's little talk of outcomes. And "opportunity" is a popular word in higher education—how can the university talk about this idea in an ownable way?

FINDING NQ 06

SHOWING A UNIFIED FRONT

This branding effort offers the chance to bring everyone, from all areas of the university, together with a shared story. Historically, work and storytelling have happened in silos, and there's a discernable schism between the health system and the university campus. All entities make the others stronger, and by connecting the dots for both internal and external audiences, the story will be much more powerful.

FINDING Nº 07

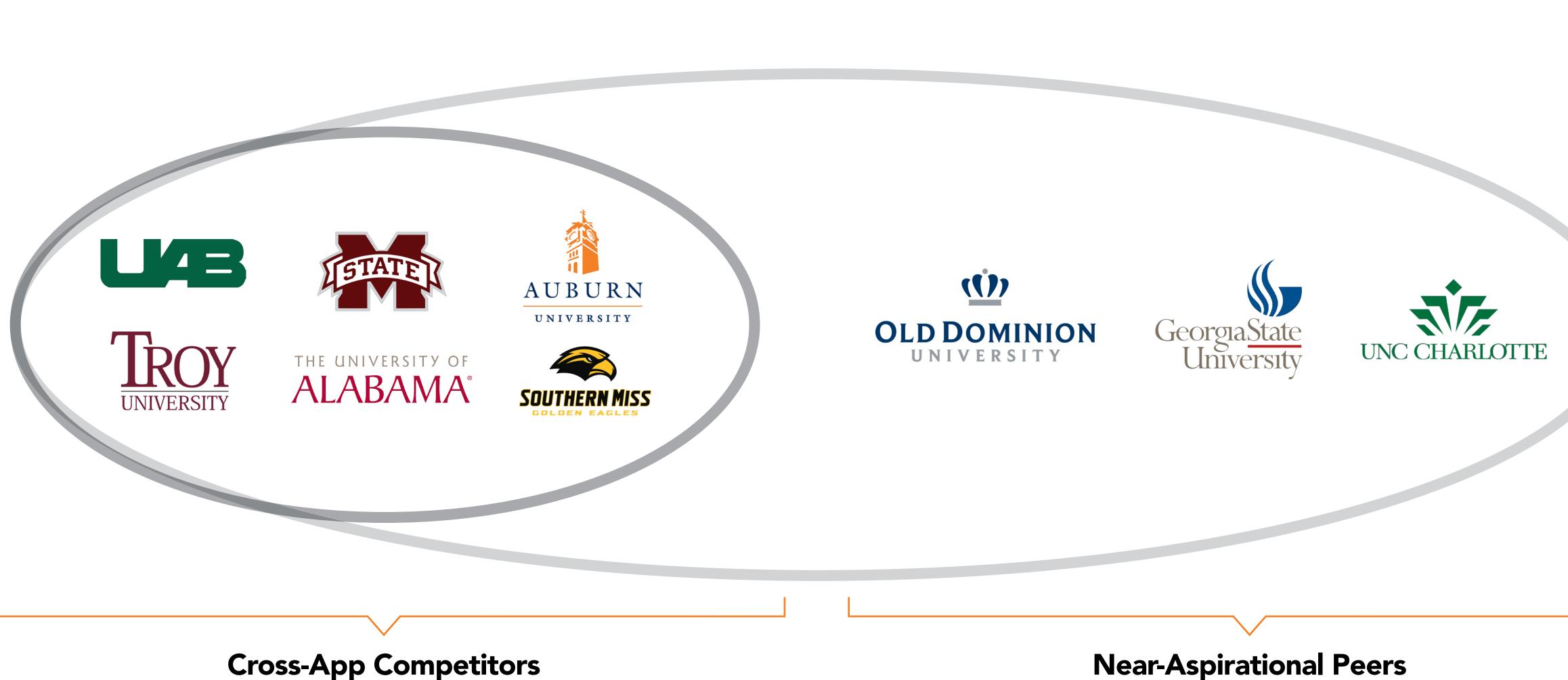
MAKING A FAR-REACHING INPACT

One thing that everyone can agree on is the immeasurable impact that USA has on individuals, the Mobile community, and the greater Gulf Coast region. This is where huge opportunities for storytelling lie—it's time to go beyond lists of facts and to emphasize the people and the work that are making a difference (and making history) every day.



How USA's competitors are positioning themselves

Who we looked at



Cross-App Competitors



Everyone is talking about the same things.

 Applied research Well-rounded experience Spirit and tradition Personal feel Shaping the region



Everyone is talking about the same things.

	AUBURN UNIVERSITY	LAB	the university of ALABAMA ®	TROY UNIVERSITY	ESTATE	SOUTHERN MISS	Georgia <u>State</u> University	OLD DOMINION UNIVERSITY	UNC CHAR
Applied research	X	X	X		X	X	X	X	X
Comprehensive academics	X	X	X	X	X	X	X	X	X
Well-rounded experience	X	X	X	X	X	X	X	X	X
Spirit and tradition	X		X	X	X	X			
Personal feel	X		X	X	X		X	X	X
Shaping the region	X	X	X		X	X	X	X	X
Healthcare		X							
Diversity				X			X		



Applied research

"At Old Dominion University, our philosophy is simple: Knowledge should be productive. We are committed to providing research-driven solutions." "At The University of Alabama, we're working to make sure our research efforts continue to make a hands-on difference in the lives of the people we serve."

"A proven leader in innovation, Southern Miss is generating realworld solutions through transformative research."



Comprehensive academics

"UA offers bachelor's, master's and doctoral degrees in more than 200 fields of study."

"If you're looking for a topnotch science education in the classroom, lab, and clinic, you should definitely look at UAB. Then again, if you prefer business, the arts or humanities, you should also look at UAB."



"MSU is preparing its students for bright, productive futures."



Well-rounded experience

"The University of Alabama offers a complete educational, cultural and social experience. You might enjoy attending Crimson Tide sporting events, engaging with the arts, or volunteering for community service projects. Maybe you'll want to do all of the above, or something completely different. With more than 450 student organizations and an environment that encourages student involvement, you'll find plenty to do during your time at UA."



Spirit and tradition

"We're changing with the needs of today while living with a respect for the traditions and spirit that are Auburn." "We hope you'll find an inner strength and appreciation of your ability to make a difference. It's called the Warrior Spirit, and it's alive and well at Troy."

"We are extremely proud of our traditions, old and new." (Mississippi State)



Personal feel

"At Old Dominion University, studies are designed to help you bring your talents, your ideas and your goals to life."

"Georgia State has a university-wide commitment to student advising with a keen focus on students' progress to graduation."

"Troy University provides students with the ultimate in flexibility." "We help each person excel. Your success is our success." (Mississippi State)



Shaping the region

"Georgia State plays a major role in advancing the socioeconomic and cultural climate, education, health care services and other resources available throughout the city."

"We are committed to using knowledge to establish Alabama as a progressive economic center." (UAB)

"ODU contributes nearly \$2 billion annually to the regional economy."



One of the goals of our brand workshop was to collaboratively brainstorm:

- Who are the most important people to reach? Audience clarification and prioritization exercise
- What are the most important messages to elevate? - Key messages exercise
- How should the brand look and sound? - Tone, voice, and visual language exploration

DEFINING KEY MESSAGES

What USA says —

a range of descriptions that stakeholders used when talking about USA.

best represent who USA is?

During our discovery process, we collected

Which messages are most authentic and

Defining attributes and benefits

WHAT is an attribute?

An attribute is what we offer to our audiences. Attributes include the products, services, knowledge, and unique offers that we bring to the table.

WHAT is a **benefit**?

A benefit is what our audiences get. It's the value of the attributes that we offer—the answer to the question "so what?" or "why do we care?"





What we'll do

- may be missing.
- which are the most important?

Don't forget: aspirational ideas are okay.

 Choose. Working through each category, select messages that we like the most when talking about USA. Add any ideas that

• Eliminate. Omit the messages that are not relevant for USA's story.

Prioritize. Based on what we want others to know about USA,

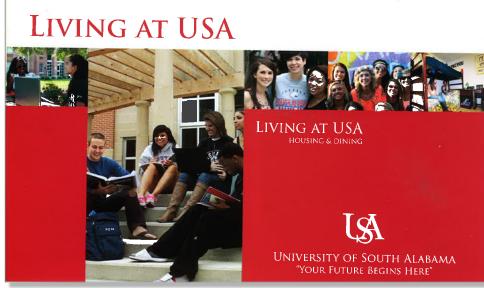


COMMUNICATIONS REVIEW How USA is communicating today ———



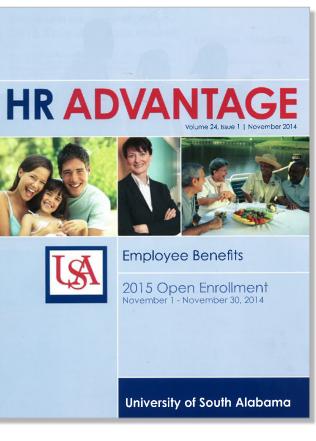








THE UNIVERSITY OF SOUTH ALABAMA OFFICE OF DEVELOPMENT AND ALUMNI RELATIONS



BENEFITS OF STUDY ABROAD

83% 3

Ø 70%

84% of study abroad alu feit their studies abroad helped the suild valuable skills the job market.**

170%

udy abroad alumni claimed that ause of study abroad they were re satisfied with their jobs.***

*Information provided by a study (for more information, see: http:// ** National Association ***Information provided by "What Stat more reference information, see: http://st

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25% earn higher

76.6%

of study abroad alumni who applied got into their 1st or 2nd choice for grad school.***

Employee Benefits

\$

80%

100% improvement in GPA for post-study abroad students.***

59% of employers said

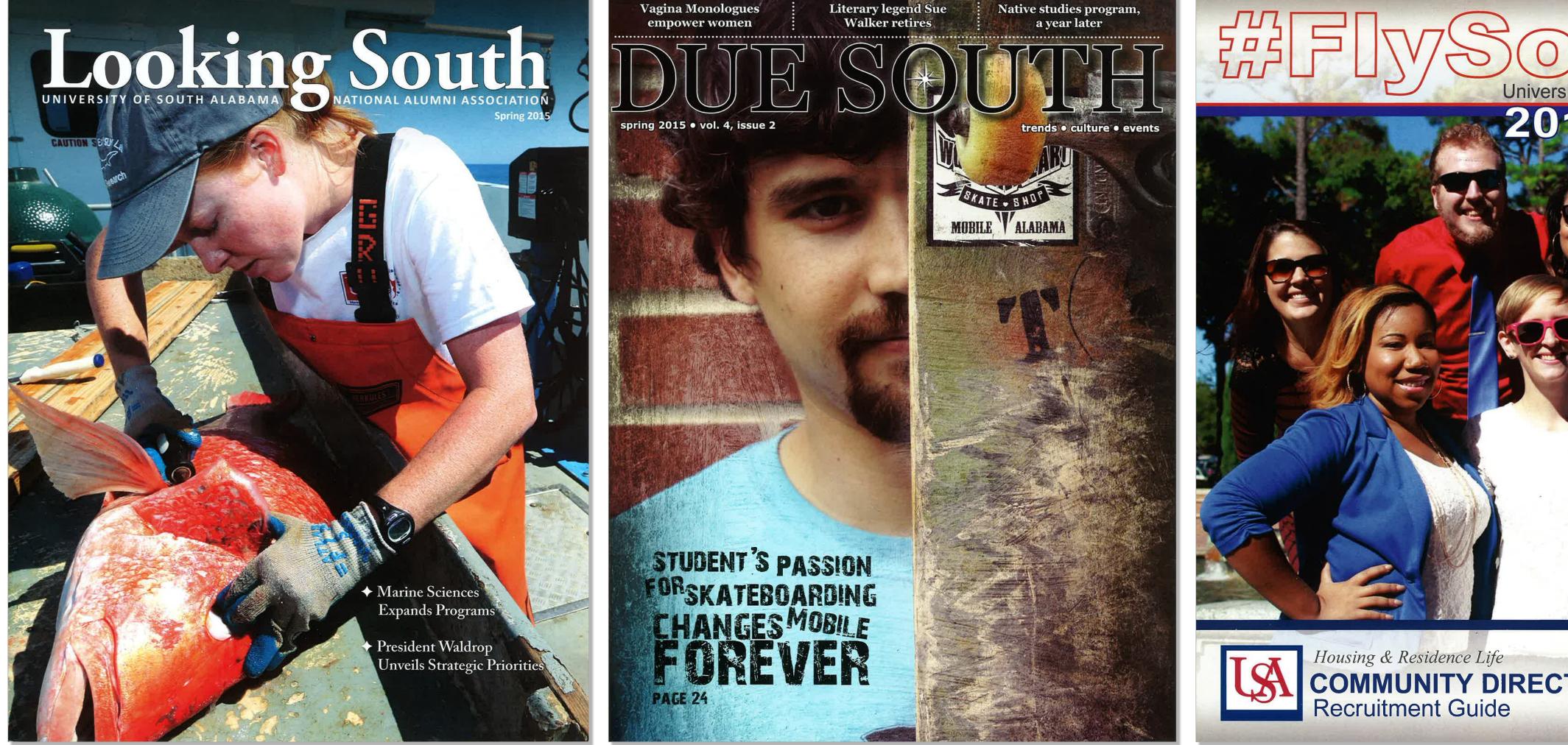
or employers said study abroad would be valuable in an individual's career later on with their organization.***

LESS WHAT, MORE WHY

"USA is one of the fastest growing universities in the south. Our state of the art facilities complement our prestigious academic programs and exciting student life!

"In addition, our coastal location by the Gulf of Mexico provides unlimited opportunities for year round activities in warm sunshine. Make your way to South Alabama."

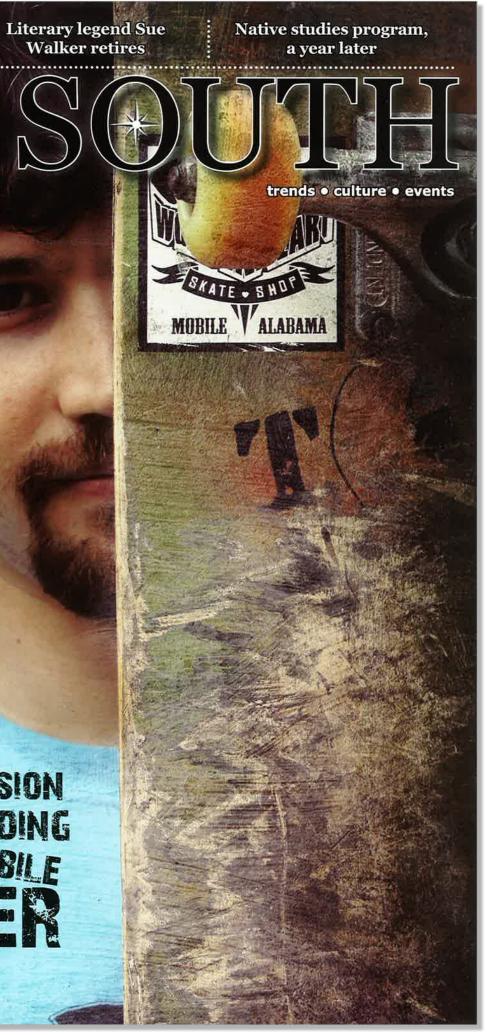
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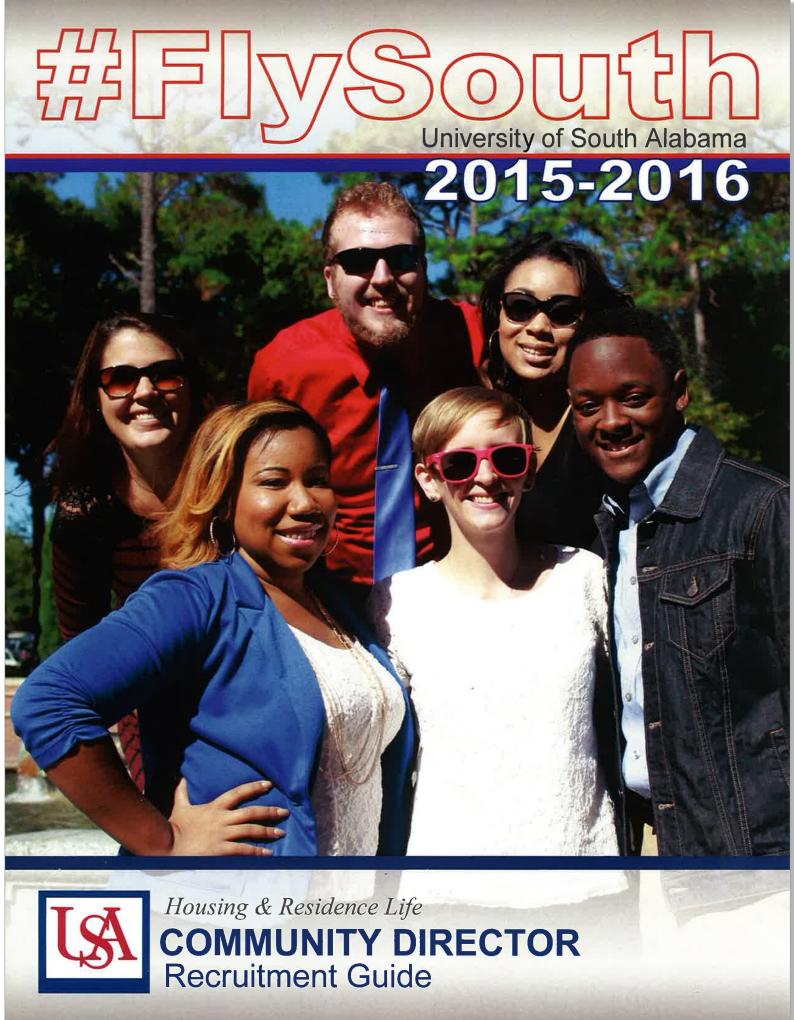


Vagina Monologues empower women

spring 2015 • vol. 4, issue 2

STUDENT'S PASSION FORSKATEBOARDING CHANGES MOBILE FOREVER PAGE 24

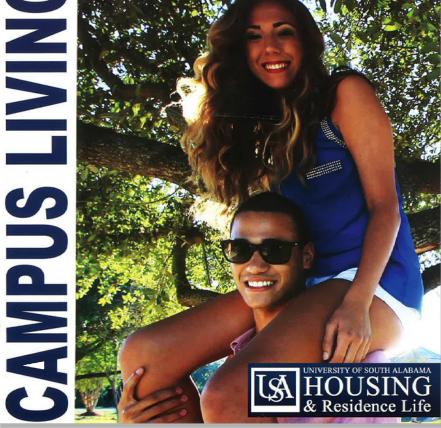


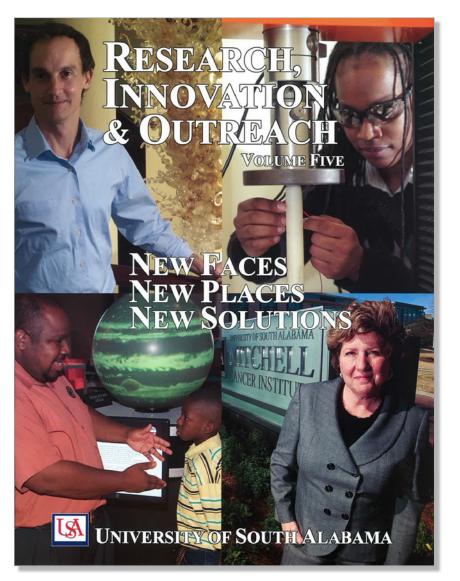


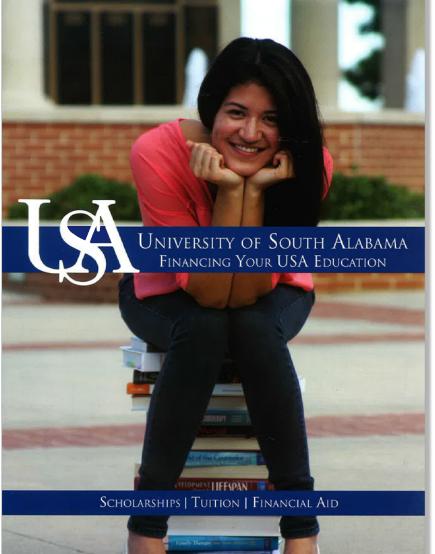


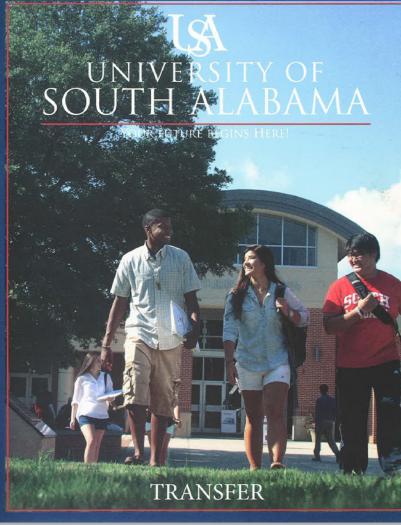


The Music Starts Here

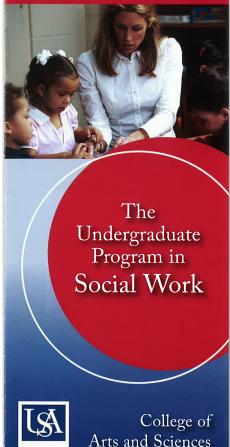








University of South Alabama



College of Arts and Sciences

DOING MORE WITH LESS

UNDERSTANDING NATURE



A Professor in Lab, Kiene was awarded the Olivia Rambo McGlothren National Alumni Outstanding Scholar Award by the USA National Alumni Association in 2014. He also delivered the Dean's Lecture at the Waterman Globe in the Mitchell Center for the College of Arts & Sciences in October 2014.

The Olivia Rambo McGlothren award honors a full-time faculty member who has been at USA for at least five years for her or his excellence and high achievements in an academic discipline. Throughout his 22 years teaching as USA, Kiene has actively participated and contributed to numerous research projects and publications. The

majority of his research focuses on the role of microorganisms in the cycling of organic matter and important elements such as sulfur and nitrogen in aquatic systems. "I really love trying to understand Nature," Kiene said. "In particular I love to try to

figure out how microbes interact with their environment and transform chemicals that influence the larger ecosystem and even the Earth system as a whole." In February 2014, he was part of a researc

group affiliated with the University of Georgia at Athens that was awarded a new \$2 million National Science Foundation grant, allowing actually receive the funding, but this is a huge hem to further document how genes in ocean nicrobes transform sulfur into clouds in the Earth's atmosphere.

This team of marine scientists worked off of the Georgia coast, learning more about narine organisms and compounds they produce called osmolytes to balance salinity outside the cells. Kiene focused on marine phytoplankton that produce sulfur osmolyte alled dimethylsulfoniopropionate (DMSP). Once released into seawater from the cells, bacteria degrade this compound, using two different pathways. One keeps the sulfur from DMSP in the ocean, and the other creates a

sulfur gas that escapes into the atmosphere

to become a key component of cloud condensation nuclei. The marine scientists utilized an autonomous ocean-going instrument, able to ontain a miniaturized molecular laboratory

in the ocean, all while taking in water, extracting DNA from cells, analyzing DNA, and sending the information back to shore via a radio moderr The results from the ocean-going instrument were successful as the group caught an example of DMSP pathway regulation as it occurred for the first time ever. Kiene and his fellow scientists plan to use the NSF grant for future deployments. When informed he was the recipient of

the Department of Marine Sciences and Senior Marine Scientist III at the Dauphin Island Sea success to the USA Marine Sciences program and his students.

Kiene, originally from Brooklyn, New York, received his Doctorate from the State University of New York at Stony Brook lefore teaching at USA, he was a faculty member at the University of Georgia Marine itute in Athens, Georgia. When he is not at the Dauphin Island Sea Lab, Kiene enjoys spending time with his family. His hobbies include fishing, watching baseball with his sons, and woodworking.

BORCHERT: NSF GRANT RECIPIENT



Borchert, eaking t his gran ard from the ndation. "I

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er," said Di

step for students in my lab and for my career." Assistant professor in the Department of Biology for the past two years and a graduate from both the University of Tennessee and University of Iowa, Borchert teaches Genetics and Computational Genetics. He is one of two USA recipients and the first in USA's Biology Department awarded a grant throug he National Science Foundation's Faculty Early Career Development Program for omputational Genetics.

The grant, totaling over \$532,000 and spanning over a five year period, is the most prestigious award offered by the UNIVERSITY OF SOUTH ALABAMA COLLEGE of ARTS & SCIENCES

foundation and is presented to professors to help them to continue their research and expand knowledge in the fields of science. NSF recipients are typically individuals or a small group of investigators. Other awards, like Borchert's, provide funding to scientists, engineers and students for research centers, instruments and facilities. In his favorite class, Computational Genetics, Borchert and his undergraduate students are researching how to better understand microRNAs, tiny molecules regulating the body and controlling up to 30 different types of genes. Each is important to

basic cell function and, according to Borchert, there are thousands yet undiscovered in our bodies. The opportunity for undergraduate students to conduct research and contribute their findings into a published academic article is typically one they would not have until graduate school.

"This is great for my students," Borchert said. "The opportunity to publish findings is a great experience for them in the world of

With respect to his application, Borchert highlighted his and his students' work with microRNAs and the process he takes them through for scientific publication in his grant application. There were 40 applicants who submitted proposals for the type of grant Borchert received. Many of these applicants were from elite schools such as Harvard and Stanford. Borchert's research with microRNAs and his inclusion of undergraduate students in his project made for an impressive application.

With the NSF award, the university was presented with \$369,000 for use in the first three years, and as Borchert verifies significance in his research, the additional funds will be divided over the last two years. Currently, he has installed a fully functional tissue culture lab for his students and added a computer lab to the Life Sciences

Building. Moreover, additional funds have provided extra graduate assistantships in the department. The grant is big step for Borchert and for his

students' future as they are able to contribute to these projects. Borchert has big plans for the remainder of the grant and knows it will provide great opportunities for the department, his students and himself. "Ultimately, I want to be a researcher for the Howard Hughes Medical Institute, the largest philanthropy project in the world, and this is a

huge step towards that goal," he said.



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APPLYING

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Special Academic PROGRAMS

BENEFITS OF STUDY ABROAD

25%

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97% students found employment

PROGRAM





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C. Convenience D. Safety & Security

. All of the Above











Special Academic PROGRAMS









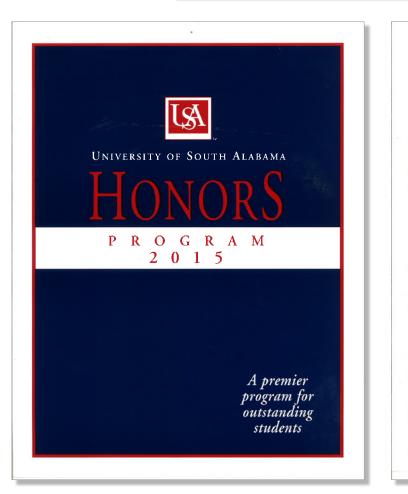


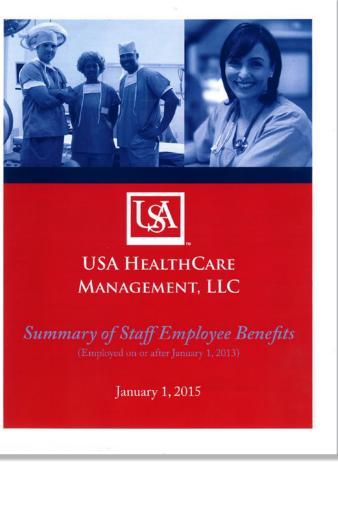




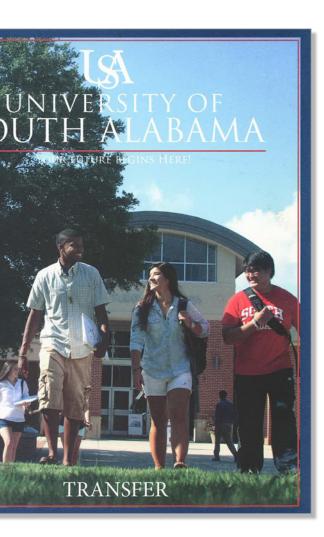


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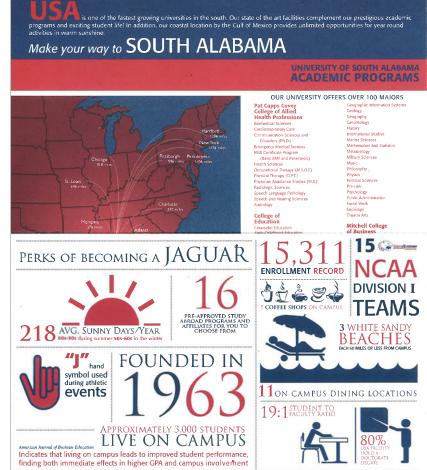


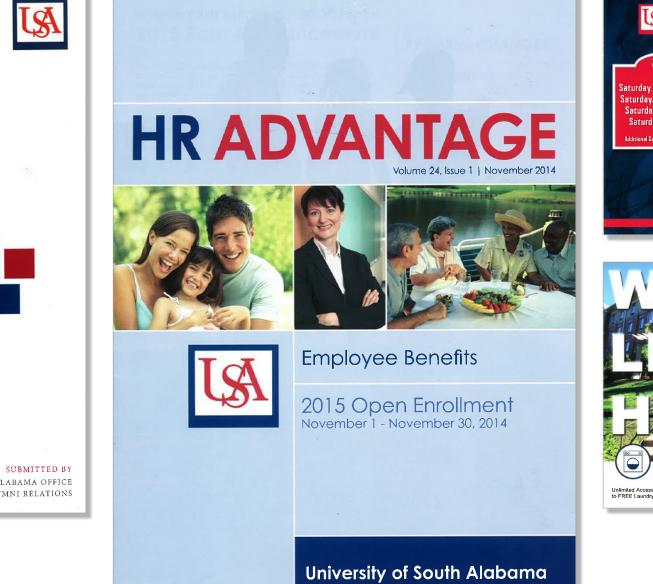








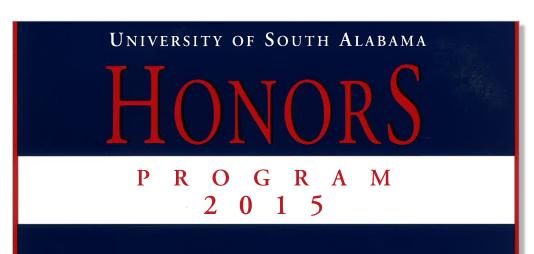








LIMITING TYPEFACES







UNIVERSITY OF SOUTH ALABAMA



Your Future Begins Here!

CAPTURING MOMENTS, NOT POSES

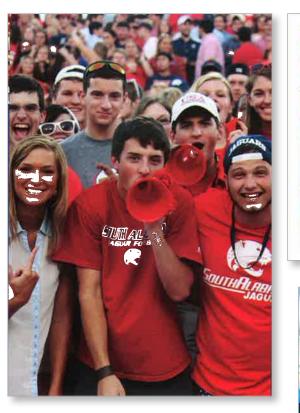


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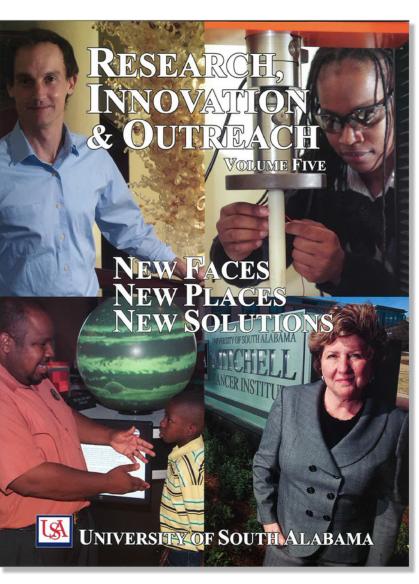


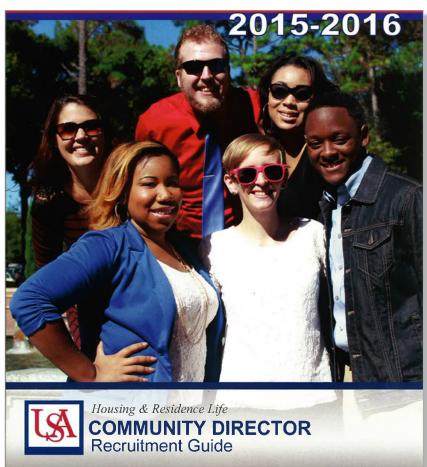




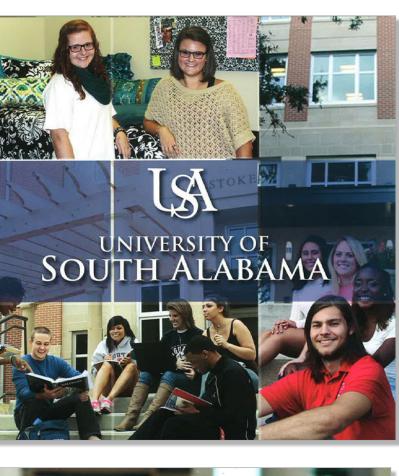


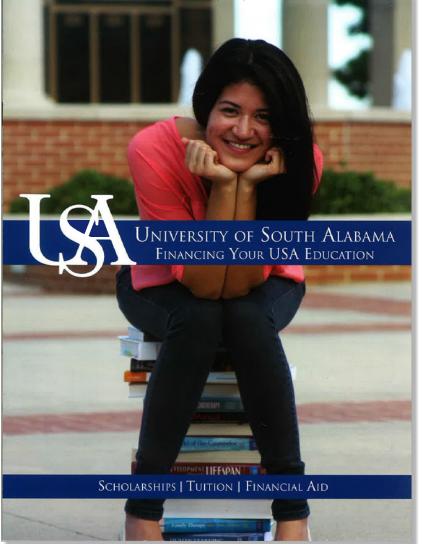


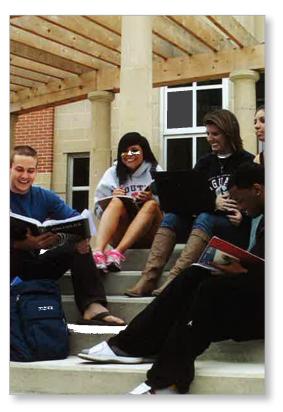
















BUILDINGS: New Hall, Epsilon 1, Epsilon 2 Delta 3, Delta 4, and Delta 5 New Hall Floor Plan



- Workshop findings to be gathered and integrated for strategy development
- Ologie to present first round of strategy to USA team in July
- Once the strategy is finalized, Ologie will begin creative development





Current Advertising Campaign

- A "bridge" to the completed branding process.
- Main theme is "direction."
- Focused on Mobile, Baldwin counties and service areas.
- Primarily online (Display Ads, Facebook, Pandora online radio, YouTube), with some outdoor advertising.
- Designed to encourage potential students to visit campus.

WHERE DISCOVERY FINDS DIRECTION.

THE UNIVERSITY OF SOUTH ALABAMA is a place of unlimited possibilities, unrestrained ideas and exceptional accomplishments. Every day, our faculty and students think beyond boundaries in fields as diverse as archaeology, cancer research, disaster recovery, cybersecurity, history, marine science, nanomaterials, and the visual arts. Strategically located in the coastal city and commercial hub of Mobile, the University of South Alabama stands as a catalyst for innovation and discovery. **HOW FAR WILL YOU GO? GO SOUTH.**



MOULTON TOWE

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THE ELEMENTS OF ACHIEVEMENT.

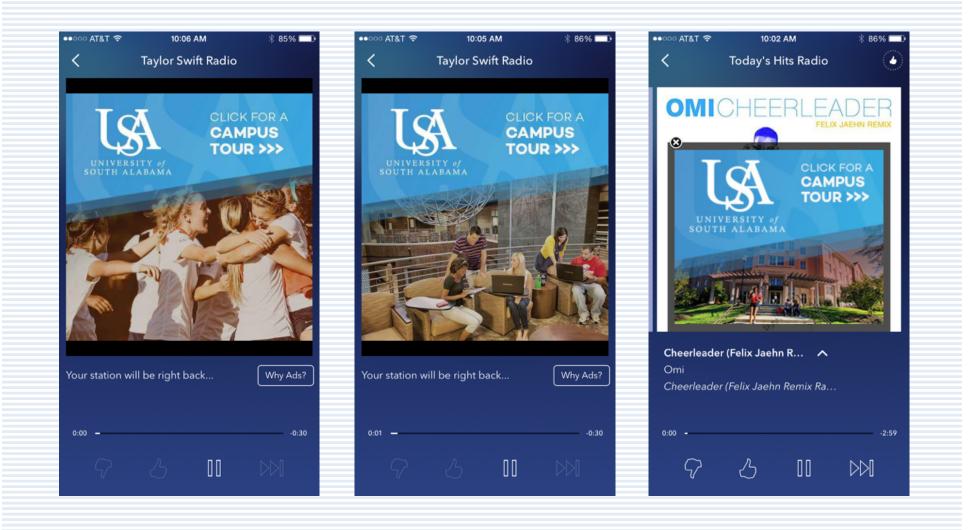
MADISON TUTTLE might change the world. When she graduates, she plans to earn a doctorate and research novel anticancer agents. But without the Mitchell-Moulton Scholarship Initiative, she wouldn't be a USA student. Her ability is only catalyzed by your support. And your gift to MMSI will be immediately doubled, ensuring that students like Madison can change the world. For more information, call (251)460-7032 or visit **southalabama.edu/development**.



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