

Reference Services Statistics 2008/2009

	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	YTD
Desk Statistics													
Reference/Instruction	428	753	516	784	1,063	1,023	901	312	605	672	789	882	8,728
Extended Reference	1	9	4	4	14	11	8	3	8	8	17	4	91
Email Questions	21	25	19	25	29	14	10	2	12	10	13	6	186
Live Chat Questions	2	9	2	10	13	18	10	0	9	10	19	15	117
Total Reference	452	796	541	823	1,119	1,066	929	317	634	700	838	907	9,122
Directional Questions	103	306	227	237	370	373	316	107	216	289	335	286	3,165
TOTAL Transactions	555	1,102	768	1,060	1,489	1,439	1,245	424	850	989	1,173	1,193	12,287
Copy Service (articles)	6	0	1	0	1	0	2	2	2	5	0	4	23
Online Search Service (Dialog/STN)	1	0	0	0	0	1	1	0	0	0	0	0	3
Reference Collection													
New Reference Titles Received	20	7	10	11	23	4	0	8	3	2	4	3	95
Volumes, Editions Added	7	7	8	3	9	5	6	7	22	6	3	7	90
Volumes Withdrawn/Missing	186	280	428	196	134	114	217	96	218	10	81	19	1,979
Interlibrary Loan													
Lending: TOTAL	255	238	246	212	345	324	275	166	312	357	337	281	3,348
Books (filled)	138	122	141	134	182	173	127	87	178	163	180	147	1,772
Photocopies (filled)	117	116	105	78	163	151	148	79	134	194	157	134	1,576
Borrowing: TOTAL	170	299	235	184	189	334	232	133	323	221	248	209	2,777
Books (filled)	100	143	125	107	119	196	115	55	212	129	172	125	1,598
Photocopies (filled)	70	156	110	77	70	138	117	78	111	92	76	84	1,179
Total ILL Filled	425	537	481	396	534	659	507	299	635	578	585	490	6,126
Total ILL Requests Submitted	625	805	719	629	795	971	764	481	1,036	854	874	831	9,384
Library Instruction													
Orientation Tours (number)	1	0	0	2	2	4	3	0	1	1	0	0	14
Number of Students	40	0	0	0	0	0	0	0	1	2	0	0	43
Course-related Instruction:(# classes)	1	13	3	10	37	28	6	0	11	37	38	5	189
Number of Students	6	213	37	186	699	513	120	0	210	658	648	76	3,366
Workshops (number)	0	7	2	1	2	1	0	2	0	0	0	0	15
Attendance	0	59	17	4	20	5	0	42	0	0	0	0	147
TOTAL Sessions	2	20	5	13	41	33	9	2	12	38	38	5	218
TOTAL Students	46	272	54	190	719	518	120	42	211	660	648	76	3,556
Research Consultations (total):	0	1	1	0	0	0	0	0	1	0	0	1	4
"W" Writing Courses	0	0	0	0	0	0	0	0	0	0	0	0	0
Library Photo Tour	89	168	116	712	610	587	383	80	123	100	135	122	3,225
Video Tutorial	69	112	79	150	295	277	130	54	111	224	112	110	1,723
BLOG (visits)	193	123	139	165	253	287	232	219	194	157	235	300	2,497
Freshman Seminar				359	613	896	348	48	93	65	190	88	2,700
Serials Solutions (Aug+)/TD Net (total searches)	8,060	26,846	16,887	15,160	44,769	44,401	26,512	12,889	26,142	35,870	43,374	33,848	334,758
SOUTHcat PLUS (homepage counts)**	24,934	40,156	36,246	39,440	56,779	47,081	56,039	26,899	39,858	49,458	51,435	55,324	523,649
SOUTHcat/USA Catalog Searches (total)	15,143	28,942	21,322	22,386	33,586	43,669	32,330	12,765	27,097	32,983	39,135	33,097	342,455

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TOTAL DATABASE SEARCHES/LOGINS	51,460	257,760	172,142	108,919	318,157	485,399	421,879	85,571	201,598	415,332	493,378	481,935	3,493,530
ACLS Humanities E-Books (Search & Browse)	9	9	4	10	85	31	41	8	28	27	40	49	341
ACM Digital (Searches)	33	654	263	56	105	296	562	200	79	277	206	218	2,949
ACS (Searches)	34	160	125	111	151	143	169	315	205	407	172	679	2,671
American Meteorological (Searches)	33	20	40	29	44	24	4	8	89	51	20	54	416
Annual Reviews (Searches)	6	19	5	13	7	0	3	0	18	22	16	34	143
AnthroSource (Searches) *use data not available '09+	0	9	12	174	156	262	271	52					936
ARTSTOR (Searches)	11	33	77	333	1,368	1,336	1,633	793	378	1,263	1,154	845	9,224
BibliogAsian Studies (Search & Browse)	0	23	7	0	0	18	26	1	1	5	11	4	96
Biological Abstracts (Searches)	239	303	236	76	1,361	776	534	275	421	872	806	588	6,487
BioOne (Searches)	22	33	35	10	92	103	99	25	8	138	122	162	849
Blackwell Synergy - Now Wiley													0
Books in Print/Bowker (Searches)	62	113	53	59	92	225	100	41	51	46	21	144	1,007
Britannica Online -Academic (Queries)	77	191	77	24	260	80	161	189	124	70	172	106	1,531
College Source (Searches)	94	109	53	94	51	49	64	49	60	147	59	71	900
CQ Researcher (Searches)	20	369	365	16	392	1,450	806	114	33	586	1,074	980	6,205
Digital Dissertations (Searches)	395	549	420	186	697	869	665	275	304	535	467	340	5,702
EBSCO - Total Searches	34,035	230,182	151,419	94,421	271,223	428,714	375,856	71,130	179,066	365,312	447,047	434,880	3,083,285
Ebsco Academic - (Searches)	3,766	18,007	12,252	6,788	16,974	25,605	24,017	5,497	11,890	19,731	24,769	27,244	196,540
Ebsco Business Source - (Searches)	1,529	5,818	4,171	3,334	10,307	14,878	13,391	2,332	5,971	12,967	14,965	13,643	103,306
Ebsco Communication & Mass Media (Searches)	580	2,694	1,529	2,061	6,845	11,026	9,790	2,099	3,943	9,363	11,342	11,431	72,703
Ebsco Education Research Complete	1,514	5,896	4,679	3,169	8,928	13,224	7,745	2,395	4,070	6,818	7,229	9,144	74,811
Ebsco ERIC (Searches)	2,057	9,462	7,599	4,452	10,506	14,671	13,056	3,143	7,424	12,784	14,566	14,343	114,063
Ebsco History Ref Center	399	3,150	2,102	1,742	5,568	10,356	9,623	1,724	3,856	8,914	11,230	11,011	69,675
Ebsco Library, InfoScience	432	2,769	2,247	1,700	4,945	9,434	8,849	1,764	3,708	8,588	10,232	9,729	64,397
Ebsco Literary Reference Center (Searches) *Now Gale	195	1,195	1,272	1,556	5,133	9,662	1,399						20,412
Ebsco MasterFILE Premier	646	3,434	2,798	1,941	5,773	10,601	9,659	1,814	3,845	8,697	10,843	10,893	70,944
Ebsco Military & Government	351	3,303	2,486	1,734	5,404	9,895	9,384	1,650	3,849	8,709	10,771	10,466	68,002
Ebsco MLA Int'l Bibliography	516	2,759	2,225	1,593	5,007	9,345	8,832	1,522	3,694	8,423	10,400	10,154	64,470
Ebsco Newspaper Source	601	3,879	2,540	1,907	5,519	10,600	10,288	1,960	3,950	8,892	11,689	11,863	73,688
Ebsco Philosopher's Index (Searches)	186	908	855	1,558	5,129	9,374	8,574	1,529	3,664	9,364	10,246	9,653	61,040
Ebsco Professional Development Collection	1,291	7,020	5,024	2,937	7,686	11,986	11,160	2,292	5,177	10,670	12,199	11,965	89,407
Ebsco Psyc Articles	1,212	4,366	4,329	3,300	9,871	14,807	12,808	2,995	6,421	12,117	14,302	14,186	100,714
Ebsco PsycINFO	1,775	5,634	5,459	4,285	11,356	16,850	14,534	3,277	8,085	14,307	15,752	16,198	117,512
Ebsco Regional Business	411	3,322	2,335	1,941	5,415	10,038	9,395	1,795	3,761	8,633	10,863	10,827	68,736
Ebsco Soc Index FT	1,149	5,211	4,131	2,304	6,774	11,246	10,437	2,181	4,616	9,925	11,842	11,865	81,681
Ebsco SPORTDiscus	432	2,426	1,842	1,661	5,081	9,622	8,945	1,521	3,834	8,718	10,176	9,530	63,788
Ebsco Vocational and Career	587	3,196	2,516	1,854	5,319	9,915	9,567	1,683	3,875	8,549	10,629	10,145	67,835
Emerald (Searches)	10	55	37	58	79	101	69	6	0	0	0	0	415
Ethnic NewsWatch/Proquest (Searches)	37	117	102	49	402	477	402	126	155	325	294	231	2,717
FirstSearch (Total Searches)	1,510	1,320	988	974	1,417	1,578	1,360	700	1,492	1,544	1,241	1,541	15,665
Basic package (Searches)	1,501	1,302	972	955	1,365	1,463	1,260	665	1,456	1,493	1,191	1,472	15,095
"Per Search" (Searches)	9	18	16	19	52	115	100	35	36	51	50	69	570
GeoRef/S.P. (Searches)	9	50	26	2	56	140	289	17	323	322	290	117	1,641
Hein OnLine (Visits)- *quarterly	38	19	44	25	41	67	80	16	26	78	64		498

	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	YTD
TOTAL ARTICLES/DOCUMENTS PRINTED/VIEWED	22,391	64,257	48,831	28,224	69,879	86,832	78,946	25,234	39,575	67,905	76,246	78,179	686,499
ACLS Humanities E-Books (Views)	135	73	8	65	66	29	413	135	56	233	356	480	2,049
ACM Digital Articles (Article Requests)	25	310	243	58	86	224	319	129	90	195	133	153	1,965
ACS Articles Viewed (Including Archives)	159	320	295	195	495	463	446	342	324	519	409	932	4,899
American Meteorological (Fulltext Downloads)	34	26	27	16	30	22	18	16	72	68	37	46	412
Annual Reviews (FT Articles)	43	36	33	16	53	32	45	66	61	61	36	81	563
AnthroSource (Fulltext) *use data not available '09+	1	8	3	19	48	52	64	5					200
ARTSTOR (Access Image)	22	47	111	479	2,426	1,434	1,907	603	612	2,521	3,144	2,868	16,174
Atypon (FT Articles)	20	21	22	26	46	63	35	10	24	36	46	61	410
BioOne (Fulltext Downloads)	55	40	61	54	157	102	117	73	15	96	134	193	1,097
Blackwell Synergy (Articles Fulltext) - Now Wiley													0
Britannica Online -Academic (Documents)	56	345	54	13	189	136	458	401	322	398	245	92	2,709
Cambridge Journals Online (Articles)	57	55	52	60	100	104	79	45	52	64	69	78	815
CQ Researcher (Documents FT)	28	610	616	40	744	2,386	1,279	130	63	851	1,809	1,397	9,953
Digital Dissertations (Downloads)	312	116	100	55	138	135	47	38	34	66	83	35	1,159
Duke University Press (FT Articles)	5	1	7	1	13	2	2	1	1	6	22	13	74
EBSCO - (Total Fulltext)	6,532	35,455	20,432	9,452	26,169	31,806	27,893	5,870	15,926	24,764	28,084	27,896	260,279
Emerald Library (Fulltext downloads)	43	141	142	82	292	280	177	54	86	229	190	189	1,905
Ethnic NewsWatch (Fulltext)	0	5	5	1	20	28	35	3	2	11	6	6	122
Haworth (Articles) *InformaWorld*	26	70	28	52	49	80	47	17	110	139	125	125	868
Hein OnLine (Article Requests)- *quarterly	54	35	167	41	135	139	191	31	56	195	135		1,179
IEEE Explore (Articles)	60	269	105	94	96	164	246	28	53	77	46	88	1,326
InfoTrac - Total Articles Viewed	2,371	6,611	4,910	2,526	11,383	14,693	12,203	2,716	4,383	8,777	10,467	12,105	93,145
Ingenta (Fulltext Articles)	26	51	37	31	430	68	47	44	42	66	101	55	998
Inst. Of Physics (Articles Fulltext)	18	18	17	12	36	32	19	23	18	17	27	37	274
JSTOR (Articles Viewed)	4,265	2,814	1,952	2,002	5,348	7,535	8,840	2,771	2,601	5,216	6,802	9,335	59,481
Knovel E-books (Title Visits)	3	0	0	2	0	2	1	0	2				10
LEXIS Academic Universe (Documents Retrieved)	1,208	1,387	4,842	2,089	2,648	5,105	4,057	1,714	1,152	2,725	2,557	3,036	32,520
LEXIS Congressional Universe (Documents Retrieved)	0	34	8	10	14	42	98	0	39	17	30	13	305
LEXIS Government Periodicals (Documents Retrieved)	0	0	2	0	22	7	11	1	13	9	5	7	77
LEXIS Statistical Universe (Documents Retrieved)	0	4	8	0	64	41	82	1	19	19	35	110	383
LitFinder (Views) [now Gale]	31	66	87	33	16	3	38	29	4	18	86	19	430
MIT Press (FT Articles)	1	3	3	2	10	8	2	3	1	0	0	5	38
MLA Journals (FT)	1	1	3	0	1	0	0	0	3	2	1	2	14
Mobile Register (Articles Viewed)	214	283	402	142	181	276	211	100	124	243	463	554	3,193
Net Library (Total Accesses)	109	241	270	83	343	502	551	137	234	224	452	469	3,615
Oxford English Dictionary (FT Requested)	266	635	321	310	542	400	343	177	188	228	209	134	3,753
Oxford Reference (FT Requested)	0	12	3	12	12	26	5	0	6	16	13	16	121
Oxford Journals Online (Fulltext Articles)	503	900	627	439	663	732	623	385	598	676	1,046	716	7,908
Periodicals Archive Online (Fulltext)	21	110	55	14	157	188	139	44	77	185	62	102	1,154
Physics/AIP, APS,ASCE/Scitation (Articles Requested)	57	26	56	184	40	56	39	33	72	91	66	161	881
Project Muse (Articles)	85	255	171	127	614	427	621	191	170	362	334	457	3,814
ProQuest Newspapers (Fulltext)	23	203	182	111	1,119	1,428	2,204	112	321	570	935	717	7,925
Sage Journals Online (Fulltext)	430	1,648	1,636	836	1,652	2,311	1,812	618	892	1,331	1,988	1,782	16,936
ScienceDirect (Articles Requested)	4,437	9,820	8,404	6,297	9,901	11,754	10,116	6,281	7,622	12,092	11,253	9,568	107,545
Springer Journals (FT)	258	237	217	262	406	347	426	505	961	1,410	1,205	1,445	7,679

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University of California Press (Fulltext Articles)	0	3	3	5	5	6	4	3	0	10	11	17	67
University of Chicago Journals (FT)	53	156	135	172	184	154	177	80	137	109	83	122	1,562
Wiley InterScience (Articles Viewed) includes Blackwell	343	745	1,966	1,631	2,614	2,906	2,443	1,266	1,924	2,942	2,895	2,449	24,124
Wilson Biography Ref Bank (FT)	1	11	3	73	122	102	16	3	13	21	11	13	389