

Process for Converting a University-provided ATT Wireless phone to an individual account.

1. Please call Business Customer Service
1-888-444-4410 Mon-Fri 8 AM – 8 PM, EST
2. Press Option 2, then option 5 (transfer of responsibility)
3. Enter the mobile number, when prompted
4. Advise representative that you want to transfer the number from the University to your name and place it on FAN 2392199
5. Ask representative to read “special instructions” that should allow for easy transferring of account without any additional authorization from USA.
6. Have SSN, drivers license number, etc. available for a credit check